

### **UK Skydiving Adventures Ltd**

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# **Booking Form – Indoor Skydiving Experience**

To book your indoor skydiving experience:

- Complete booking form and sign the terms & conditions.
- Either post (ensuring envelope is marked "**Booking Form**") or fax to us. Alternatively, book on line or phone us to place your order.
- You will then receive a confirmation letter and voucher, plus instructions for confirming your preferred date
  and time with the venue. Have the name of your flight package, voucher code and expiry date to hand when
  you contact the venue.
- Vouchers are valid for 9 months and can be redeemed 7 days a week, 364 days a year (closed Christmas Day), from 7am 11pm.
- Once you have agreed a date and time for your indoor skydiving experience, you will receive a confirmation from the venue which will give you a report time. It is imperative that you arrive no later than the report time.
- Ensure that you bring with you on the day your venue confirmation email and your UK Skydiving Adventures Voucher.

#### **Contact Details**

These details are for the person booking the activity, not necessarily of the person taking part in the flying experience. All correspondence will be sent to the address you give below.

Name		Email address	
		Post code	
Home		Daytime phone	
address		Confirmation method	Email / post / fax (please delete)
Location: Basingstoke, M.Keynes or Manchester?			

## Flyer & course details

Name	Gender	Age	Height	Weight	State Course i.e. Single (2 x 1min flights), Double (4 x 1min flights), Family (10mins shared by up to 5 people)

## How did you hear about UK Skydiving Adventures Ltd?

Search engine (specify)	Yellow pages	Friend	Poster	Charity	Other (please specify)

#### **Payment details**

Flying Package	Full Amount (per person / group)	Minus discount	No. of people	Total
Single Lesson	£49.99*	£		£
Double Lesson	£79.99*	£		£
Family Lesson	£180**	£		£
		Total amour	nt payable:	£

<sup>\*</sup> A £5 premium will be payable for vouchers flown between 12pm – 6pm at weekends and during school holidays.

By completing the form below authorises UK Skydiving Adventures Ltd to process the payment for the indoor skydiving experiences detailed above.

Name of card holder:				
Home address:				
Post code:		Amount:	£	
Debit / credit card no:				
3 Digit Security No:	Start Date:	Expiry Date:		
Signature:			Date:	
Alternatively tick here if you a	re enclosing a cheque made paya	ble to UK Skydiving	Adventur	es Ltd
	email you details of special offers re happy to receive this informatio			ies we provide.

## **Terms and Conditions**

- UK Skydiving Adventures Ltd act as an agent on your behalf and not for the Indoor Skydiving venue that we
  recommend. The responsibility for all indoor skydiving activities rests solely with the venue and any queries
  or complaints with regards to these should be addressed directly to the venue.
- UK Skydiving Adventures will not store financial details, nor will they sell, distribute or give away your
  personal details to any 3rd party company, organisation or individual, other than for the purpose of
  processing your skydiving booking. Full details on how UK Skydiving Adventures manage your personal
  data can be found in the <u>Privacy Policy</u>.
- UK Skydiving Adventures will send your contact details to our feedback provider Feefo, solely for the purpose of asking you for your feedback regarding your skydive booking.
- You must comply with the venue's rules and regulations at all times.
- The maximum weight for flying is 18 stone (114kg). Contact us if you are heavier than this.
- The minimum age for flying is 5 years and you must be able to wear one of the helmets provided comfortably.
- You will not be able to fly if you are pregnant or are wearing a hard cast. Nor will you be permitted to fly if under the influence of alcohol or non-prescribed drugs.
- If you have a history or neck, back, heart or have previously dislocated a shoulder, talk to your doctor first and then give us a call.

<sup>\*\*</sup> A £20 premium will be payable for vouchers flown between 12pm – 6pm at weekend and during school holidays. Premiums will be payable at the time of voucher redemption.

- You will be required to complete a "statement of risk" before you fly which will need to be signed in the presence of one of the staff. If under the age of 18 years, your parent / guardian must also sign the form.
- Once you have secured your booking with payment, you will receive your indoor skydiving experience
  voucher which is valid for 9 months. Instructions will be supplied on how to redeem the voucher at the
  venue and book your date to fly.
- Vouchers are valid for 9 months, however can be extended for a further 3 months for a £10 admin charge
  where by you will receive a new voucher with a new unique valid code. Vouchers can only be extended by
  phoning UK Skydiving Adventures
- You have a right to cancel your booking within 14 days of you making the booking, as long as you haven't booked a date with the venue. If you wish to cancel your booking, you must inform us by email or by completing an enquiry form stating your order reference number if issued and your wish to cancel. You also need to return the gift voucher to the UK Skydiving Adventures address provide on the Contact Us page on our website within 14 days of you informing us of your wish to cancel. You will be responsible for paying the postage cost. You are advised to retain a copy of your cancellation notification.
- Refunds will be issued within 14 days of the date we receive your unwanted gift voucher and t-shirt (if a silver gift voucher booking), with payments being made using the same payment method you used at the time of booking.
- Once you have redeemed your voucher and agreed a time and date with the venue, if you need to
  reschedule your flight time, you must give at least 48 hours' notice to the venue. If you give less than 48
  hours' notice you will not be able to re-schedule your flights under any circumstances. The venue does not
  offer refunds for any reason.
- If the venue is able to re-schedule within the 48-hour notice period, an admin charge will be applied by the venue.
- If you need to re-schedule your flight with the venue, this still needs to be done within the voucher's expiry date. If you exceed your expiry date, you will then need to contact UK Skydiving Adventures to extend your voucher for a further 3 months for a £10 admin fee, after which you will be supplied with a new voucher and unique valid code which you can then supply to the venue.
- We cannot accept any responsibility if the venue has to postpone their operation or change their opening days. In such circumstances you will be able to arrange another suitable date with the venue at no extra charge.
- Participation in skydiving or freefall simulation in vertical winds of up to 150mph sport can involve a risk of
  injury regardless of the standard of training and supervision. You voluntarily accept all the risks inherent in
  the sport and agree for yourself and your personal representatives to indemnify and hold harmless UK
  Skydiving Adventures Ltd and the venue against any claim or claims whether from yourself or from third
  parties arising out of any accident or incident resulting in any loss or damage (including bodily injury).

Any queries concerning the above, please give us a call on 01869 278706.

I the undersigned have read and understood the Terms and Conditions and Privacy Policy as listed above and have also made anyone in my group aware of the terms and conditions and the privacy policy and their implications.						
Name:						
Signature:	Date:					